CUSTOMS ACCESSIBILITY QUEUE LANE

Please use this form to file a special queuing assistance request. This request is to provide access to the "Accessibility" lane in Customs, it does not guarantee expedited service or a queue jump. Passengers with limited mobility or disabilities are encouraged to request a wheelchair directly with their airline provider, prior to arriving at the airport. Once you fill out the requested information seen below, click on the **submit button** and it will be sent to the corresponding personnel who will then assist you.

First Name:_____

Last Name: _____

Date of Arrival: _____

Time of Arrival: _____

Airline: _____

Flight Number: _____

Are You Wearing Hidden Disability Lanyard? ◉ **Yes I am** ○ **No I'm not**

Once you arrive at Customs, please look for one of the Miami-Dade Aviation Department (MDAD) employees. State your name and they will direct you to the accessibility lane.

SUBMIT

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